Page 4, line 4, delete ", comprising" and insert --. The
service point management system of the present invention
comprises", before "point" insert --a-, and change "issue" to
--issuer--;

line 5, delete "means for";

line 6, before "point" insert --a--;

line 7, delete "accumulation means for" and insert
--accumulator--;

line 8, before "point" insert --a--, and delete
"notification means for" and insert --notifier--;

line 9, before "customer" (second occurrence) insert
--a--;

line 10, delete "identification means for" and
insert --identifier--;

line 12, delete ", the" and insert --. The--, and
change "notification" to --notifier--;

line 13, delete "means notifying" and insert
--notifies--;

line 14, delete "identification means" and insert
--identifier--;

line 23, after "up" insert --the--;

line 26, delete "is capable of" and insert
--provide--; and

line 26, delete "providing", and delete "transaction
forms" and insert --forms of transaction--.

Page 5, line 1, after "customer" insert --,--, delete "or"
(first occurrence), and after "terminal" insert --,--; and

line 32, delete "issue means" and insert --issuer--.

Page 7, line 10, delete "accumulation means" and insert
--accumulator--; and

line 14, delete "accumulation means" and insert

--accumulator--.

Page 8, line 10, change the heading from "PREFERRED EMBODIMENTS OF THE INVENTION" to --DESCRIPTION OF THE PREFERRED EMBODIMENTS--;

line 13, delete "numeral 1 is a", and delete "having" and insert --1 comprises--;

line 14, after "memories" insert --(which are not shown in Figure 1)--;

line 15, delete "Numeral 2";

line 16, delete "is", change "data" to --Data--, delete "means, 3 is" and insert --2 is included in--, and delete ", 4" and insert --3.--;

line 17, delete "is" and insert --Processor 1 comprises--, delete "identification means, 5 is a" and insert --identifier 4,--;

line 18, delete "notification means, 6 is a" and insert --notifier 5,-- and after "storage" insert --6,--;

line 19, delete "means, 7 is a", and delete "accumulation means, 8 is a" and insert --accumulator 7,--;

line 20, delete "means, 9 is a" and insert --8,--, delete "issue means" and insert --issuer 9--, and delete "10 is a";

line 21, delete "management means" and insert --manager 10, which may be implemented as software programs--;

line 27, delete "means";

line 31, delete "identification means" and insert --identifier--;

line 35, delete "notification means" and insert --notifier--; and

line 37, delete "identification means" and insert --identifier--.

Page 9, line 3, delete "means";

3

line 7, delete "accumulation means" and insert --accumulator--;

line 8, delete "issue means" and insert --issuer--;

line 9, delete "means";

line 11, delete "notification means" and insert --notifier--;

line 12, delete "issue means" and insert --issuer--, and change "management" to --manager--;

line 13, delete "means";

line 15, delete "issue means" and insert --issuer--;

line 16, change "accumulation" to --accumulator--;

line 17, delete "means";

line 18, delete "identification means" and insert --identifier--;

line 28, delete "has" and insert --comprises--;

line 29, delete "identification means" and insert --identifier--, and delete "notification means" and insert --notifier--;

line 30, delete "accumulation means" and insert --accumulator--, and delete "issue means" and insert --issuer--; and

line 32, delete "has" and insert --comprises--.

Page 10, line 5, change "(1)" to --①--;

line 6, delete "identification means" and insert --identifier--;

line 9, delete "notification means" and insert --notifier--;

line 10, change "(2)" to --②--;

line 11, delete "issue means" and insert --issuer--;

line 12, delete "accumulation means" and insert --accumulator--;

line 13, delete "accumulation means" and insert
--accumulator--; and

line 15, delete "notification means" and insert
--notifier-- (both occurrences).

Page 15, line 30, after "and" insert --the--; and

line 37, after "of" insert --the--.

Page 16, line 1, delete "issue means" and insert --issuer
9--, and delete "the figure" and insert --figures 8(A) and
8(B)--;

line 3, delete "has" and insert --comprises--;

line 20, delete "accumulation means" and insert
--accumulator--;

line 23, delete "management means" and insert
--manager--; and

line 24, delete "issuer means" and insert
--issuer--.

Page 19, line 5, delete "accumulation" and insert
--accumulator--;

line 6, delete "means", change "Fig. 11" to
--Figs. 11(A) and (B)--; and

line 25, delete "accumulation means" and insert
--accumulator--, and change "Fig. 14" to --Figs. 12(A) and (B)--.

Page 20, line 18, delete "accumulation means" and insert
--accumulator--.

Page 22, line 35, delete "accumulation means" and insert
--accumulator--.

Page 23, line 34, delete "accumulation means" and insert

--accumulator--.

    Page 24, line 33, delete "accumulation" and insert
--accumulator--; and
          line 34, delete "means".

    Page 25, line 14, delete "accumulation means" and insert
--accumulator--.

    Page 26, line 13, delete "accumulation means" and insert
--accumulator--.

    Page 27, line 1, delete "accumulation means" and insert
--accumulator--;
          line 3, delete "issue means" and insert --issuer--;
          line 6, delete "means";
          line 11, delete "means"; and
          line 35, delete "means".

    Page 28, line 2, delete "means"; and
          line 15, delete "accumulation means" and insert
--accumulator--.

    Page 29, line 20, delete "notification means" and insert
--notifier--;
          line 22, delete "accumulation" and insert
--accumulator--;
          line 23, delete "means"; and
          line 24, delete "means".

    Page 31, line 19, delete "has" and insert --comprises--.

    Page 32, line 37, delete "explain" and insert --show--.

Page 38, line 5, delete "has" and insert --comprises--; and
        line 9, delete "includes" and insert --comprises--.

Page 39, line 13, delete "identification means" and insert
--identifier--, and delete "of" and insert --included in--;
        line 22, after "arranged" insert --a--, and delete
"issue means for" and insert --issuer--;
        line 23, before "point" insert --a--;
        line 24, delete "accumulation means for" and insert
--accumulator--;
        line 25, before "point" insert --a--, and delete
"notification means for" and insert --notifier--;
        line 26, before "customer" insert --and a--, and
delete "identification" and insert --identifier--;
        line 27, delete "means for"; and
        line 29, delete "notification means" and insert
--notifier--.

Page 40, line 4, delete "issue means" and insert --issuer--;
        line 26, delete "issue means" and insert
--issuer--;
        line 29, delete "issue means" and insert
--issuer--;
        line 32, delete "issue means" and insert
--issuer--; and
        line 35, delete "issue means" and insert --issuer--.

Page 41, line 1, delete "issue means" and insert --issuer--;
        line 5, delete "issue means" and insert --issuer--;
        line 9, delete "notification means" and insert
--notifier--;
        line 11, delete "notification means" and insert
--notifier--;

   line 14, delete "notification means" and insert
--notifier--;
   line 17, delete "notification means" and insert
--notifier--;
   line 19, delete "notification means" and insert
--notifier--;
   line 23, delete "notification means" and insert
--notifier--;
   line 27, delete "notification means" and insert
--notifier--;
   line 31, delete "notification means has" and insert
--notifier comprises--;
   line 32, delete "means for"; and
   line 37, delete "notification means has" and insert
--notifier comprises--.

 Page 42, line 1, delete "means for";
   line 6, delete "notification means" and insert
--notifier--;
   line 9, delete "notification means" and insert
--notifier--;
   line 12, delete "notification means" and insert
--notifier--;
   line 16, delete "notification means" and insert
--notifier--;
   line 19, delete "notification means" and insert
--notifier--;
   line 22, delete "notification means" and insert
--notifier--;
   line 26, delete "notification means" and insert
--notifier--;
   line 28, delete "notification means" and insert
--notifier--;

line 31, delete "notification means" and insert
--notifier--; and

line 34, delete "notification means" and insert
--notifier--.

Page 43, line 2, delete "accumulation means has" and insert
--accumulator comprises a--;

line 3, delete "means for";

line 5, delete "means";

line 8, delete "means";

line 11, "means has means for" --comprises a section--;

line 22, delete "accumulation means" and insert
--accumulator--; and

line 26, delete "accumulation means" and insert
--accumulator--.

Page 44, line 6, delete "accumulation means" and insert
--accumulator--;

line 16, delete "issue means" and insert --issuer--;

line 18, delete "issue means" and insert --issuer--;

line 20, delete "issue means" and insert --issuer--;

line 22, delete "issue means" and insert --issuer--;

line 26, delete "accumulation means" and insert
--accumulator--;

line 32, delete "is capable of"; and

line 33, change "notifying" to --notifies--.

Page 45, line 11, delete "may", change "improve" to --improves--,
and delete "to" and insert --in--.


**IN THE CLAIMS:**

Please amend the claims as follows: